

Name:

Account#:

PATIENT INFORMATION

Last Name:	First Name:		MI:	Suffix:
Home Phone: _()	Work: _(_)	Cell:_()
Preferred Contact#:	Cell	Marital Status:	⊐Sing ⊐Mar	□Div □Wid □Sep
SSN:	DOB:		Sex: 🗖 M	🗆 F
Preferred Language:	ish 🗖 Other			
Street Address/City/State/Zip:				
Billing Address:				
Email Address:		_ Employer/Occupation:		
Full Time Resident? Y N If No	, Other Address:			
Primary Care Physician:		Address:		
Who Can We Thank For Referring You To Our Eye Doctor: Family/Friend Insurance Yellow Pages MFE Bus		☐ Other Doctor: ☐ TV ☐ Magazine ☐ Other	e 🗖 Newspape	
GUARANTOR OR RESPONSIBLE PARTY:	Self (Patient)	D Other (If Patient Is Min	or)	
If Other, Last Name:	First Nan	ne:	MI:	Suffix:
Home Phone: _()	Work: _(_)	Cell:_()
DOB:	Relationship To Patier	nt:		
EMERGENCY CONTACT (Other than telepho	one number listed abov	ve)		
Name:		_ Relationship To Patien	t:	
Home Phone: _()	Work: _(_)	Cell:_()
PRIMARY MEDICAL INSURANCE				
Company:	ID#:		Gro	oup#:
Policyholder Name:		_ DOB:	_ Relationship To	Patient:
SECONDARY MEDICAL INSURANCE				
Company:	ID#:		Gro	oup#:
Policyholder Name:		_ DOB:	_ Relationship To	Patient:
VISION INSURANCE <u>**Please verify with face</u>	ront desk staff if we j	participate with your rou	tine vision plan**	
ID#: Grou	ıp#:	Policyholder Name:		
DOB: Relation	ship To Patient:			
V		V		
Patient Signature	Date	X Guarantor Signat	ure	Date
		Page 1 of 8	•	Rev6/202

CONSENT FOR CARE AND TREATMENT

DATE:

I understand that Patient, which may be defined as me, my child or a child for whom I have legal responsibility, needs medical care and treatment and I consent to such treatment at Mid Florida Eye Center. Treatment provided by medical providers, nurses, and medical assistants at Mid Florida Eye Center may include evaluation and management, laboratory and other testing; routine medical, nursing and medical assistant care and procedures. I understand that photos or video of Patient may be taken in connection with such treatment and for operational, and quality improvement.

NAME:

<u>No Guarantee</u>: I acknowledge that no guarantees or warranties have been made with respect to treatment or services to be provided by Mid Florida Eye Center. I understand that all supplies, medical devices and other goods provided to Patient are provided by Mid Florida Eye Center AS IS and Mid Florida Eye Center disclaims any expressed or implied warranties.

<u>Patient Rights</u>: I understand that a copy of Patient Rights and Responsibilities is available upon request. This information tells me how to register a complaint or grievance that I might have relating to Patient's care at Mid Florida Eye Center.

<u>Communicable Disease Testing</u>: I agree that if a Mid Florida Eye Center employee or provider is exposed to Patient's blood or other bodily fluid, pursuant to Florida law, Mid Florida Eye Center may test Patient to determine the presence of communicable diseases including Human Immunodeficiency Virus (HIV) and hepatitis. I understand that these test results will be kept confidential.

Specimen Disposal: I acknowledge that Mid Florida Eye Center may, in its sole discretion, remove, retain, or dispose of any tissue or body parts removed from Patient.

<u>Text Messaging</u>: I understand that Mid Florida Eye Center can provide notifications to my cell phone. These texts are Do Not Reply texts for informational purposes only and are not intended as a form of two-way communication. I acknowledge that standard text messaging rates and fees will apply, text messaging utilizes a public telephone network and full security is not guaranteed, and any person with access to my phone will be able to see these messages unless I take steps to protect my phone with a password or PIN.

<u>Accessing Pharmacy Information</u>: I agree that if a Mid Florida Eye Center employee or provider needs to access my pharmacy information that they have my permission to do so.

X		X		
Patient Signature	Date	Guarantor Signature	Date	

HIPAA AUTHORIZATION AND COMMUNICATION USE AND DISCLOSURE

I have had the opportunity to review MFEC's Privacy Practices. In order to protect our patients' privacy, MFEC Group will not discuss or release any information regarding our patients without their written authorization. Should you wish to authorize MFEC Group to discuss your account or medical information with someone other than yourself, please indicate the permission below.

Option 1

(initials) _____ I do not authorize my personal medical information or account history to be shared with anyone at this time. If I wish to add anyone to my account, I understand I must do so in writing.

Option 2

I authorize MFEC Group to discuss my personal medical and account history with the following individuals:

1			
Authorized Name		Relationship	
2.			
Authorized Name		Relationship	
X		X	
Patient Signature	Date	Guarantor Signature	Date

Page 2 of 8

BILLING PRACTICES

Thank you for choosing Mid Florida Eye Center as your provider. Mid Florida Eye Center is committed to providing you with quality and affordable care. Mid Florida Eye Center is a private organization that relies on income from patients and their insurers. In order to provide the best possible medical care at the lowest possible cost, we need your assistance and agreement to our payment policies. As the patient or the person with legal authority to sign on the patient's behalf, you understand and agree to the following:

You agree to pay any required co-payments, co-insurance and deductibles, as well as charges for services not covered by insurance, outstanding balances and delinquent accounts at or before the time of service. For your convenience, we accept cash, checks and credit cards. CareCredit may also be available.

<u>1. Insurance</u>: participate in most insurance plans, including Medicare. If you are not insured by a plan we do business with, payment in full is expected at each visit. If you are insured by a plan we do business with, but don't have an up-to-date insurance card, payment in full for each visit is required until we can verify your coverage. Knowing your insurance benefits is your responsibility. Please contact your insurance company with any questions you may have regarding your coverage. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the entire balance.

<u>2. Co-payments and deductibles</u>: All co-payments and deductibles must be paid at the time of service. This arrangement is part of your contract with your insurance company. Furthermore, if you are treated without making applicable co-payment and deductible payments at the time of service, we retain the right to levy an administrative charge of \$10 to your account in order to defray the cost of securing the co-payment or deductible payment.

<u>3. Non-covered services</u>: Please be aware that some – and perhaps all – of the services you receive may be noncovered or not considered reasonable or necessary by Medicare or other insurers. You must pay for these services in full at the time of visit. Examples of non-covered services include, but are not limited to, services not specified as being covered in the patient's contract with a health care service plan or in the benefit summary the health care service plan furnishes to the patient (e.g., refraction) and treatment or tests not authorized by the health care service plan.

<u>4. Claims submission</u>: We will submit your claims and assist you in any way we reasonably can to help get your claims paid. Your insurance company may need you to supply certain information directly. It is your responsibility to comply with their request. Please be aware that the balance of your claim is your responsibility whether or not your insurance company pays your claim. Your insurance benefit is a contract between you and your insurance company; we are not party to that contract. Mid Florida Eye Center may use and disclose your information, and provide information to health insurers, programs, third party administrators, vendors, other providers, and health care facilities, as is allowed by federal and state laws and regulations. You authorize Mid Florida Eye Center to disclose all information as needed to ensure proper claims payment. You agree to assign to Mid Florida Eye Center any and all health care benefits to which you are entitled under any policy of insurance or benefit plan and authorize, to the extent permitted by law, payment of benefits directly to Mid Florida Eye Center.

5. Referrals/Pre-authorizations: If your insurance plan requires a referral or other pre-authorization, it must be presented before seeing the physician. If you do not have the required referral or pre-authorization, we reserve the right to reschedule your appointment or you will have to be willing to be responsible for the entire cost of the examination.

<u>6. Coverage changes</u>: If your insurance changes, please notify us before your next visit so we can make the appropriate changes to help you receive your maximum benefits. If your insurance company does not pay your claim in 45 days, to the extent permitted by law, the balance will automatically be billed to you. Please direct questions regarding non-payment by your insurer to the insurer, not to Mid Florida Eye Center.

<u>7. Nonpayment</u>: Our Billing Department will send a statement to the patient noting balances owed, 30, 60 and 90 days out from the date of service. If your account is over 90 days past due, you will receive a letter stating that you have 10 days to pay your account in full. Partial payments will not be accepted unless otherwise negotiated. Please be aware that if a balance remains unpaid, we may refer your account to a collection agency, and you and your immediate family members may be discharged from this practice. If this situation occurs, you will be notified by regular and certified mail that you have 30 days to find alternative medical care. During that 30-day

(CONTINUED ON NEXT PAGE)

(BILLING PRACTICES CONTINUED)

NAME:

period, our staff will only be able to treat you on an emergency basis. Any balance that is under \$100.00 and older than a year from the date of service will be recorded as Self Pay Bad Debt. If your account is delinquent, you may be charged interest at the lesser of: (1) 1.5% per month (18% per year); or (2) the greatest amount allowable by applicable law. If a delinquent account is sent to collections, the patient shall be responsible for collection expenses, including but not limited to reasonable attorney's fees and cost costs as applicable.

<u>8. Insufficient Funds</u>: Any payment made by check that does not clear your bank account will result in a fee for insufficient funds. Our fee for insufficient funds is \$25 and will be added to your account for each bounced check.

<u>9. No-Shows & Cancellations</u>: If you need to cancel or reschedule an appointment, you must provide no less than 24 hours' notice prior to the scheduled appointment time. You may contact Mid Florida Eye Center 24 hours a day, 7 days a week at: www.midfloridaeye.com/contact.htm.

Should your need to cancel arise after regular business hours, you may leave a message or navigate via the web to www.midfloridaeye.com/contact.htm. If you fail to provide such notice, our practice will bill you \$35.00 per missed appointment. These charges will be your responsibility and billed directly to you. Any such charges must be paid in full before your next appointment. Please help us to serve you better by keeping your regularly scheduled appointment. If you fail to present for your appointments three or more times, you may face dismissal from the practice.

<u>10. Medical Records</u>: If you request that a copy of your medical records be sent directly to you or another third party, the practice will charge a per page fee, payable in advance. However, where your medical record is to be sent to a collaborating physician (primary care or specialist) to assist in your care, there is no charge. A schedule of Medical Records Request Fees is available upon request.

<u>11. Conflicts</u>: In the event of a conflict between this policy and any other information you receive, the information contained in this document shall apply.

Mid Florida Eye Center is committed to providing the best treatment to our patients. Our prices are representative of the usual and customary charges for our area.

I have read, understand, and agree to the Patient Billing Practices described above and understand that Mid Florida Eye Center may refuse non-emergency treatment if my account is delinquent. If you are signing on behalf of a minor, incapacitated or otherwise legally dependent patient, please sign as "Guarantor" below and indicate your relationship to the patient.

A patient's Guarantor is the person with legal authority to act on behalf of a minor, incapacitated, or otherwise legally dependent patient, including the authority to consent to medical services. By signing this form as "Guarantor," you represent to Mid Florida Eye Center that you have such authority and that you accept financial responsibility for services rendered.

Guarantor Signature

Date

REFRACTION POLICY

WHAT IS A REFRACTION? - A refraction is an important measurement that determines the best potential vision of your eyes.

<u>WHY IS IT NECESSARY?</u> - It is necessary to perform a refraction to determine whether eye diseases or refractive errors are responsible for your current visual acuity. A refraction is performed at a new patient visit, an annual visit, a cataract consultation, or anytime there has been a change or decrease in vision.

<u>DOES MY INSURANCE COVER A REFRACTION?</u> - Refraction (CPT code 92015) is a non-covered service by Medicare. As a result, your healthcare provider is required by CMS (the department to the federal government that controls Medicare) to charge for this service. Most other medical insurance plans and Medicare Supplements plans follow Medicare's rules and consider a refraction a non-covered service. These plans consider refractions a "vision" service not a "medical" service. Routine Vision plans may cover this service. If you have a routine vision plan, please notify us prior to your visit to determine our participation status and benefits if applicable.

HOW MUCH DOES A REFRACTION COST? - Our fee for a refraction is \$52. This fee is collected at time of service in addition to any copay, coinsurance, or deductible your insurance plan requires. The fee is subject to change.

<u>REFRACTION RECHECKS</u> - If you find that your glasses prescription is unsatisfactory, we will perform a refraction recheck within 90 days of the original service at no charge. If a new refraction is needed after 90 days, the standard refraction fee will apply.

CONTACT LENS FITTING POLICY

<u>WHAT IS A CONTACT LENS FITTING?</u> - A contact lens fitting is an additional exam consisting of measurements to find the most appropriate contact lens to optimize your vision. There is a large variety of lens types, materials, and sizes. A contact lens fitting is performed in addition to a complete exam for the health of the eye.

DOES MY INSURANCE COVER A CONTACT LENS FITTING? - Medical plans consider contact lens fittings a "vision" service not a "medical" service and therefore do not cover contact lens fitting costs. Routine Vision plans may cover this service. If you have a routine vision plan, please notify us prior to your visit to determine our participation status and benefits if applicable.

HOW MUCH DOES A CONTACT LENS FITTING COST? - Contact Lens Fitting fees vary depending on the type of lens and the difficulty of the fit. The fee ranges from \$45 to \$175 for most fittings. Once your physician determines which type of lens you will be fit for we will be able to offer you an estimate. This fee is collected at time of service in addition to any copay, coinsurance, or deductible your insurance plan requires. The fees are subject to change.

I have read and understand the Notification of Non-Covered Services: Refraction Policy and Contact Lens Fitting Policy.

Guarantor Signature

Please check <u>YES</u> or <u>NO</u> if you have or ever had any of the following: ΠY Cancer - Type ΟΥ **High Cholesterol D** Y Taken Flomax / Hytrin / Cardura **D** Y Thyroid Disease High Blood Pressure Diabetes – Oral Diet Insulin $\Box Y$ ΠY **D** Y Stroke / CVA GERD **D** Y Heart Disease / Murmur **Kidney Disease** $\Box Y$ ΟΥ Heart Attack ΟΥ **Kidney Stones** Liver Disease **D** Y **Congestive Heart Failure D** Y ΟΥ Irregular Heartbeat / Palpitations ΟΥ Hepatitis – DA DB DC Asthma Auto-Immune Disease – Type **D** Y **D** Y COPD ΠY ΟΥ Infectious Diseases Migraines ΟΥ Dementia / Memory Loss **D** Y Arthritis **D** Y MRSA Sleep Apnea - Use a CPAP? DY DN Have you received a pneumonia vaccine? Have you ever smoked? I Y IN - Do you still smoke? I Y SURGERIES Please check the box if you have had any of the surgeries listed below: □ No Surgical Procedures Cataract Surgery □ Thyroidectomy Bypass Hip Replacement LASIK / RK Pacemaker **D** Prostate □ Appendectomy **D** Retinal Detachment Gallbladder Heart Stints Colostomy Cornea Transplant Glaucoma Procedure **G** Knee Replacement □ Mastectomy Back Surgery **D** Eyelid Procedure **OTHER EYE DIAGNOSIS** Have you been diagnosed with any of the following eye diseases/disorders: □ Other _____ Cataracts Diabetic Retinopathy Glaucoma Corneal Disease Other____ Macular Degeneration Amblyopia / Lazy Eye Other ALLERGIES р. д. н. н. 1

DATE:

Yes – Please list below	D NO K	nown Allergies	Latex Allergy?	D NO	

MEDICATIONS

PATIENT MEDICAL HISTORY

NAME:

Please list any medications you take, prescription or over the counter; You may provide a list if available:

FAMILY HISTORY

Do	you have	any	FAMILY	history	/ of:
----	----------	-----	--------	---------	-------

(Mother, Father, Siblings, Grandparents)

Guarantor Signature

Diabetes	ΠY	🗖 N	Who:
Glaucoma	ΠΥ	🗖 N	Who:
Macular Degeneration	ΠΥ	🗖 N	Who:
Blindness	ΠΥ	🗖 N	Who:
Adopted/Unknown			

Х

Patient Signature

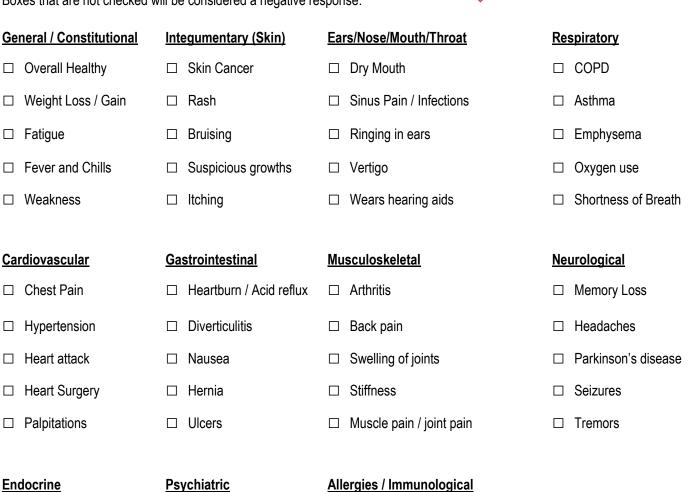
Rev6/2021

REVIEW OF SYSTEMS

NAME:

Fatigue

Please check all that apply to your current and past health. Boxes that are not checked will be considered a negative response.



CATARACT &

SER INSTIT

RETINA

DATE:

Endocrine

Diabetes

Hyperthyroidism

- Hypothyroidism
- **Frequent Urination**
- Excessive thirst

Allergies / Immunological

- Allergic reaction to medications
- Allergic reaction to foods
- Seasonal / Environmental allergies
- □ Autoimmune disease

Other conditions or medical problems not listed?:

□ Anxiety

Stress

Depression

X		X	
Patient Signature	Date	Guarantor Signature	Date



 Name:
 Date:
 Acct#:

VISUAL ASSESSMENT FORM AND LIFESTYLE QUESTIONNAIRE

Occupation:

Hobbies:_____

Circle the degree of difficulty you have doing the following activities because of your vision.

Functional Vision Assessment	<u>Circle One</u>				
Would you like to be less dependent on glasses??	Distar	nce	Near	Both	
Difficulty seeing street signs or driving (curbs, highway exits, traffic lights, halos/glare in lights)	No	Mild	Moderate	Severe	
Difficulty seeing TV or movies (faces, numbers, printing)	No	Mild	Moderate	Severe	
Difficulty reading small print with glasses (books, newspaper, pill bottles, instructions, cell phone)	No	Mild	Moderate	Severe	
Difficulty performing detailed work (sewing, threading a needle, baiting a hook)	No	Mild	Moderate	Severe	
Difficulty with personal correspondences (writing checks, reading bills, filling out forms)	No	Mild	Moderate	Severe	
Difficulty with leisure activities (playing cards, bingo, bowling, golfing)	No	Mild	Moderate	Severe	
Difficulty functioning around the house (cooking, general household upkeep, stairs, telephone)	No	Mild	Moderate	Severe	
Difficulty recognizing faces of people (church, grocery store, clubs, other daily activities)	No	Mild	Moderate	Severe	

Please circle the activities you would prefer to do with less dependence on glasses:

Reading	Seeing pil	l bottles	Looking	at a menu	Looking	at your watch	า	Using a cell phone
Card or table	games	Sewing	Appl	ying makeup	Using	a computer		Seeing price tags
View dashboa	rd of car	Seein	g price tag	s/shelves	Shop	ping	Bingo	Driving
Playing sports	, like golf	Watch	ning TV	Watching liv	e sports	Going to	o movie	es Swimming

Guarantor Signature

Х